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Operations Group Meeting 127_0810

8 October 2024, 09:20 – 13:30

Meeting Headlines

At every meeting, the OPSG will focus on cross-industry matters that affect, or have the potential to affect, multiple Smart Energy Code (SEC) Parties. This month, the OPSG meeting included the following discussions (referenced by agenda item number):

3. Issues Review (DCC/SECAS): SECAS proposed the closure of issues 94, 106, 107, 110 and 111. The OPSG agreed to close these issues. The DCC noted the improvements made so far with regards to Non-Communicating devices and highlighted the ongoing work with Users. The OPSG noted the positive progress made and asked that the DCC provide further insights on the root causes as part of its next planned update.

4. DCC Operational Update (DCC): The DCC presented the impacts and root causes of the two Major Incidents that occurred in September 2024, it noted that both INC000001208898 and INC000001209296 were Category 2. The DCC also provided an update on the 1 October 2024 price change event where a Category 3 Incident occurred. The OPSG noted a requirement for the DCC to determine how the infrastructure allows for a higher volume of Service Requests (SRs) than the Service Providers can process.

5. November 2024 SEC Release - Readiness Review (DCC): The DCC requested endorsement of the November 2024 Live Service Criteria (LSC). The OPSG endorsed that the release should be implemented as planned.

6. DSP Update (DCC): The DCC highlighted the PID content for the OPSG, the OPSG noted the update.

7. CSPN Update (OPSG Chair): The OPSG Chair provided an update on CSPN, noting that progress is positive and further detailed discussion will occur at the workshop session being held on Friday 11 October 2024. The OPSG highlighted the importance of focusing on metrics, measures and targets and receiving feedback from DCC on the CSPN/User site visits.

8. Public Key Infrastructure (PKI-E) (DCC): The DCC provided an update on PKI-E and its proposed solution and impacts on Users and the SEC. The OPSG noted the presentation.

9. OPSG Risk Register Review (SECAS): SECAS presented the updated OPSG risk register, the OPSG endorsed the escalated SEC Panel risks, noting that the 006 risk has progressed from a risk to an issue.

10. AOB:

Elections update: SECAS provided the update on the OPSG elections, highlighting the new members and that voting for the Other SEC Party seat will conclude prior to the next meeting. The OPSG noted the update.

Next Meeting 2: 28 October 2024; Next Meeting 1: 12 November 2024.