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Operations Group Meeting 122_2207

22 July 2024, 12:20 – 16:30

Meeting Headlines

Each month, the Operations Group (OPSG) reviews reports as delegated to it by the SEC Panel. This month the OPSG discussed the following (referenced by agenda item number):

3. SEC Panel Reports – June 2024 (SECAS): SECAS reported the SEC Panel Reports to the OPSG. The OPSG approved the SEC Panel Reports.

4. PMR – May 2024 (SECAS): SECAS presented the Performance Measurement Report for May 2024. The OPSG agreed with the PMR Summary.

5. Major Incidents – Review Reports (SECAS): SECAS presented a summary report of Major Incident INC000001180084. The OPSG reviewed Major Incidents and agreed to publish the reports but did recommend future improvements that could be made to these reports.

6. Business Processes Indicator Reporting (DCC): The DCC reported a fall in SMETS2 Change of Supply (CoS) performance due to activities of three Users. The DCC also reported a drop in performance for firmware in Final Operating Capability (FOC) and Middle Operating Capability (MOC) due to a large volume of Service Request Variants (SRVs) from one User in May 2024 and the trend did not continue in June.

The DCC provided confirmation of the steps associated with the Comms Hub birthing process for the Communications Service Provider North (CSPN) region.

7. TCSO Working Group (SECAS): SECAS requested comments from the OPSG on the Terms of Reference (ToR). The OPSG approved the SECAS proposals for TCSO. SECAS will now issue a call for SEC Party nominations to join the group.

8. CSPN Issues Update (DCC): The DCC presented its CSPN strategy that noted it would be working through the workstream priorities. The OPSG expressed concern that based on progress made so far, it was unlikely that issues being progressed could be addressed in 2024 and agreed in an action to monitor CSPN progress and remedial actions implemented by DCC Service Centre.

9. DCC SEC Non-Compliances (DCC): The DCC presented nine SEC Non-Compliances with context and resolution plans. The OPSG enquired as to whether SEC modification costs being significantly more than stated in the impact assessment was a non-compliance and the DCC advised that it would return with a response to this.

10. Non-Communicating Devices Update (DCC): The DCC presented a high-level definition of non-communicating meters which included its definitions around non-communicating and non-operated meters. The OPSG requested that the DCC considers including the number of non-communicating Comms Hubs for future discussion. OPSG noted the importance of a cohesive definition of non-operated. The DCC agreed to implement an anonymous dashboard available to Users to share data

regarding non-communicating devices to allow for broader interpretation. The DCC confirmed that individual party data will be made available to Energy Suppliers week commencing 29 July.

AOB:

MP122A 'Operational Metrics'

The OPSG Chair requested that the OPSG members check within their organisation on how [MP122A 'Operational Metrics'](#) reporting, which is currently produced and shared by the DCC, is utilised. The DCC proposed that if it could change the format of the reporting, it would be able to focus on the implementation of [MP242 'Change to Operational Metrics to Measure on Success' without impacting any other reporting such as the PMR](#).

Application, Network, Security, and Operations (ANSO)

The OPSG Chair informed the OPSG to read the ANSO paper distributed on Friday 19 July and to return feedback into secas@gemserv.com by 2 August.

Next Main Meeting: 13 August 2024; Next Reporting Meeting: 23 August 2024.