

NON-OPERATING DEVICES INTERVENTION GROUP WEBINAR

Chris Jackson - NODI Group Chair; SECCo

Cherrelle Mclean - SECCo



AGENDA

1. Purpose
2. Establishment of the NODI Group
3. Outputs
4. Standing Agenda
5. Issue Identification Process
6. Confidentiality & Minutes
7. Meeting Information
8. Q&A

■ PURPOSE

The Non-Operating Devices Intervention (NODI) Group exists to:

- Identify all known and new scenarios which can result in a Device becoming Non-Operational;
- Define relevant information required from the DCC and SEC Parties to assist with identification and resolution of Non-Operational Devices;
- Identify how Non-Operational Device issues can be prevented and resolved; and
- Provide recommendations on actions for industry to take in support of resolving smart meters not operating in smart mode.

ESTABLISHMENT OF THE NODI GROUP

October 2025: **OPSG 151**

- NODI Group approved by the OPSG

January 2026: **NODI 01**

- First meeting of the NODI Group
- Processes for issue identification, confidentiality, and meeting management established

December 2025: **OPSG 154**

- NODI Group Terms of Reference approved
- NODI Group members nominated

January - March 2026: **Further Industry Engagement**

- 29 January: Small Supplier Call
- 17 February: NODI Webinar
- 3 March: Manufacturer Forum





Regular Updates

- The NODI Group Chair provides regular updates to the OPSG on NODI progress and issue resolution to feed into wider operational matters.



Issues Log Production

- The NODI Issues Log is updated by SECAS to incorporate newly identified issues and updates to existing issues.
- This includes identified mitigations for raised issues and useful information for those undertaking issue investigation and resolution.



Recommendations

- Once investigations and discussions produce a mitigation to prevent/resolve an issue, those mitigations are presented to the OPSG and the Issues Log updated to close the issue.



Industry Guidance

- Any mitigation which requires action on the part of industry, either as a preventative measure or resolution, is drafted into guidance provided to industry.
- The Good Practice Guidance for SMNOSM will be updated to reflect the conclusions from the NODI Group.

STANDING AGENDA

DCC Non-Communicating Reporting

- DCC Non-Communicating reporting is provided to the NODI Group on a monthly basis for discussion and identification of issue emergence and scale.

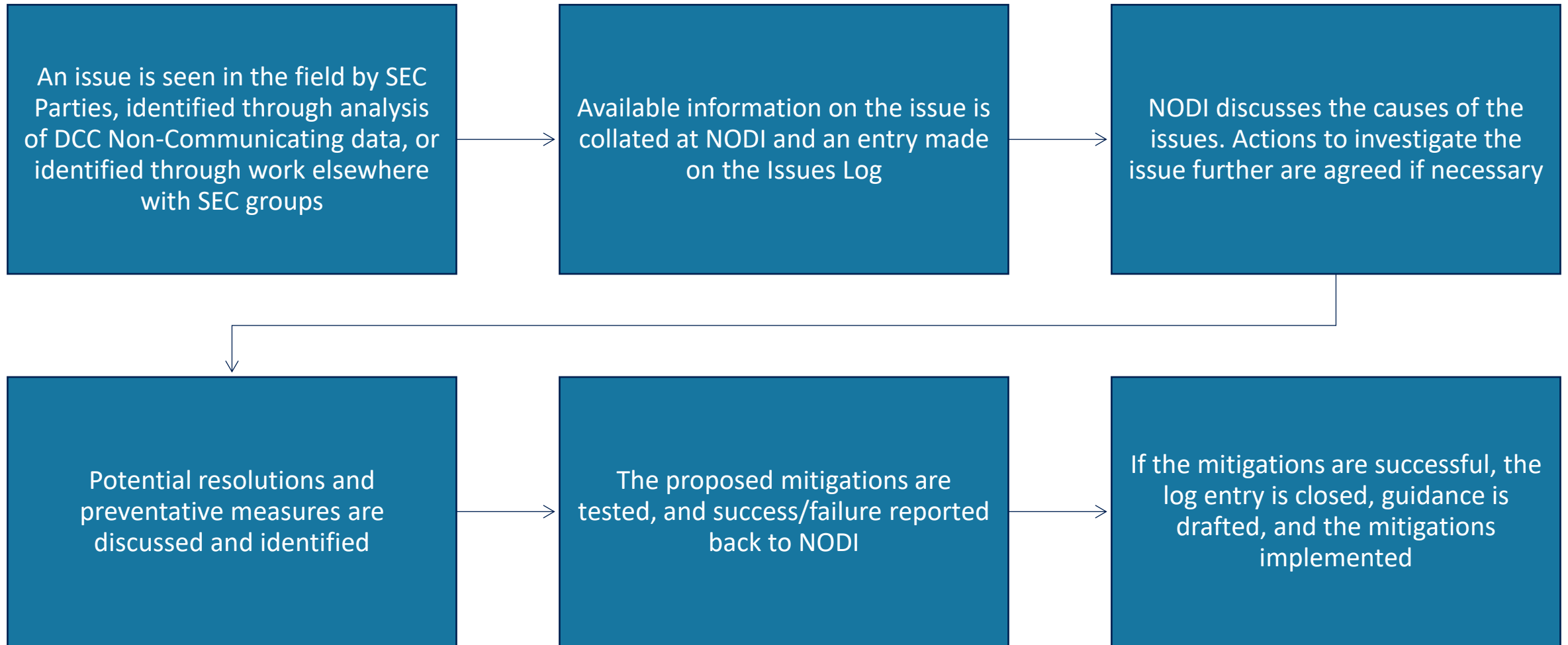
New Issues

- Two weeks prior to the meeting, the NODI Group Chair contacts Members to enquire whether they have any new issues they wish to raise prior to the meeting.
- SECAS works with Members to collate information on the issue for presentation at the meeting (distributed to the group one week prior to the meeting).
- The causes and scale of new issues is investigated, and potential mitigations proposed and trialled where agreed.

Issue Progression

- Two weeks prior to the meeting, the NODI Group Chair contacts Members to enquire whether they have any existing issues they wish to discuss in the meeting.
- A dedicated item for each issue proposed is added to the agenda, and relevant parties invited to the meeting to facilitate discussion.

■ ISSUE IDENTIFICATION PROCESS



CONFIDENTIALITY & MINUTES

RED

*Non-disclosable information is restricted to Panel Members, the SECCo executive, and the recipient only and no further disclosure is permitted. **RED** information may only be discussed during a meeting where all participants present have signed an NDA*

- The slide deck for each NODI Group meeting is classified as Red, and only accessible to members of the NODI Group Teams group. Select sections of the slide deck may be sent out at lower classifications for attendees of specific items to view.
- All discussions in the NODI Group meeting, and any informal notes produced, are classified as Red.

AMBER

Recipients can only distribute this on a need-to-know basis to protect and prevent harm within their SEC Party Category, Trade Associations and third-party stakeholders who have a contractual relationship with that SEC Party

- The NODI Group Issues Log is classified as Amber, and includes high level summaries of issues identified and under investigation.
- The actions log, including agreed actions for SECCo, SECAS, NODI Members, and the DCC to take, is classified as Amber.
- Information provided by the DCC on its operational information and Non-Communicating reporting is marked at Amber, in line with the classification the information is provided at to the OPSG.

GREEN

Recipients can distribute this information to SEC Parties and SMIP stakeholders but must not be made publicly available

- Guidance documents produced to assist SEC parties with resolving Non-Operational issues are marked as Green. These are written to describe the nature of the problem and the mitigations at an appropriate level.
- Updates to the OPSG are included in the Green minutes for the Sub-Committee.

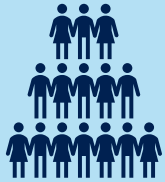
N/A

- There are no formal headlines or minutes produced for NODI Group meetings.

MEETING INFORMATION



NODI Group meetings are held on the first Wednesday of each month, from 13:30 – 16:00.



We have no set quoracy or elections, and encourage nominations for membership from DCC Service Users with first-hand experience in Non-Operating Devices.



If you are interested in attending the NODI Group, please contact **SEC@talan.com**.

THANK YOU FOR YOUR ATTENDANCE

Any further questions?