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Customer Challenge Group Meeting 10X

09:30 – 11:35

CCG_10X_2506 – Meeting Headlines

Decision, Discussion and Information Items

1. Welcome, Apologies and Introductions (CLEAR)

The Customer Challenge Group (CCG) Chair welcomed Members and noted apologies.

2. Minutes and Actions Outstanding (For Decision) (GREEN)

The CCG **APPROVED** the Non-Confidential Minutes from CCG 10 (1 June 2026). The CCG **NOTED** the Actions update and **AGREED** to close all actions marked as Propose to Close.

3. DCC Updated Forecasts (For Information) (GREEN)

The DCC provided an update on [Ofgem's Draft Determinations](#) reports, including intended responses to each of Ofgem's proposed adjustments to Required Revenue, updated cost forecasts, additional cost submissions, and the transition to DCC2.

The DCC outlined areas of acceptance, counterproposals, and rationale for reinstatement of funding, including contingency-based costs linked to delivery risks. The CCG discussed the clarity of risk presentation, contingency treatment, and governance of funding requests, including assurance that costs were justified and not assumed spend.

The CCG **NOTED** the update.

4. Review of Draft Determination Response (For Discussion) (RED)

The CCG discussed its draft response to [Ofgem's Draft Determinations](#) and provided feedback on its content and approach.

The CCG **PROVIDED FEEDBACK** on the update.

5. Review of Draft Determination Response Cont. (For Discussion) (RED)

The CCG continued its discussion on the draft response, including consideration of proposed responses to Ofgem's consultation questions.

The CCG **PROVIDED FEEDBACK** on the update.

6. Next Steps (For Discussion) (GREEN)

The CCG agreed the process for finalising its Draft Determination response, including circulation of an updated draft response for comment and delegation of final approval to the Chair.

SECAS will issue a “final” draft for CCG review the week commencing 29 June 2026, noting the deadline to submit to Ofgem is 14 July 2026.

The CCG **AGREED** the next steps.

7. Any Other Business (GREEN)

Two items of AOB were raised.

The CCG Chair raised future agenda items for the CCG 11 meeting, including in-period reporting, engagement with DCC, and possible Ofgem participation.

The CCG **AGREED** to maintain a 10:00am start time for future in-person meetings and **NOTED** the update.

Next Meeting Date:

CCG 11–16 July 2026