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SECMP0039 ‘Communication Hub returns notification mechanism for Other SEC Parties’

Annex A

Business Requirements – version 1.0

About this document

This document contains the Business Requirements that would be required to deliver this Modification Proposal.

Business Requirements

Context

Two mechanisms currently exist for a SEC Party to raise a request to return a Communication Hub (CH) to the DCC:

- The Party can send either Service Request Variant (SRV) 8.14.3 'Communications Hub Status Update – Fault Return' or SRV 8.14.4 'Communications Hub Status Update – No Fault Return'; or
- The Party can contact the DCC Service Desk.

Currently, the only Eligible Users for SRVs 8.14.3 and 8.14.4 are Import Suppliers (IS) and Gas Suppliers (GS). All other Users can only raise a return request via the DCC Service Desk.

This modification seeks to allow all SEC Parties the option to be able to notify the DCC of fault or no-fault returns using the two SRVs.

Requirement 1: All Communication Hub owners will be able to submit SRV 8.14.3 and SRV 8.14.4.

This will extend the list of Eligible Users listed in the DCC User Interface Specifications (DUIS) for the above Service Requests (SRs).

This requirement will not prevent any Eligible User from using alternative initiation methods such as contacting the DCC Service Desk.

Requirement 2: The additional Eligible Users will only submit these SRVs prior to installation. Following installation, the returns process will only be triggered by the relevant Supplier.

In the case of a post-installation return, only Registered Supplier Agents (RSAs) would remove and return the CH once the Supplier had raised the request, received the necessary information and passed this to the RSA.